

AGENTIC AI AND NO-CODE AUTOMATION FOR BANKING OPERATIONS



SEPTEMBER
07, 2026



9 AM - 5 PM



NIBAF, PAKISTAN
(KARACHI)



COURSE CONTENTS

Module 1: Introduction to AI Automation in Banking

- What is AI automation?
- Difference between manual work, rule-based automation and AI-powered automation
- Difference between chatbot, copilot and AI agent
- Why banks are exploring AI agents
- Examples of repetitive banking tasks
- Where automation creates value
- Where automation should not be used

Module 2: Understanding Agentic AI

- What is Agentic AI?
- How AI agents receive goals
- How agents use tools
- How agents complete multi-step tasks
- Why human approval is important
- Difference between supervised and autonomous agents
- Banking risks of uncontrolled agents

Module 3: Prompt Engineering for Banking Automation

- Why prompts matter in automation
- Role-based and context-based prompting
- Output-format prompting
- Verification prompts
- Escalation instructions
- Confidentiality instructions

Module 4: No-Code Automation Fundamentals

- What is a workflow?
- Trigger, action, filter and condition
- Connecting applications
- Using forms, spreadsheets and emails
- What is a webhook?
- What is an API?
- Human approval in workflows
- Error handling and logs
- Testing with dummy data

TOOLS

- n8n / Zapier / make.com / ChatGPT / Gemini / Google or Microsoft Forms / Google Sheets or Excel

FACILITATOR

MR.SAJID MAJEED is a dynamic and creative trainer who can provide insights for financial Analytics using Artificial Intelligence Tools. Skilled in python, data analytics, Artificial Intelligence. Striving to propel forward into the deep sea of Artificial Intelligence

TRAINING MANAGER: MR. AZIM ZUBERI



0334-3574499



azim.zuberi@sbp.org.pk



021-35277511 | 051-9269850



marketing@nibaf.org.pk | registration@nibaf.gov.pk



0303-0652963